



**ED TRAILERS**

# WARRANTY



**ED TRAILERS**

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# **1.1 WARRANTY INFORMATION**

1.1.1 ED Trailers MFG warrants that its product to the original purchaser will be free of defect(s) for a period of up to three (3) years, providing that the following conditions are met and satisfied.

## **1.1.2 Warranty Covers**

Warranty covers the main frame for 3 years, ramps, crossmembers, railings and any non wearing items for 1 year. Normal wear items will not be replaced due to wear. These normal wear items include but are not limited to flooring, paint, brake lining(s), bearings and hoses. All auxiliary parts such as batteries, brakes, calipers, jacks, wheels, bearings, tires, suspension/axles, lights, hydraulic dump cylinder and controls are to be covered by the warranty of their manufacturer.

## **1.1.3 Limitations**

The sole responsibility of ED Trailers MFG under this limited warranty shall be to repair and replace parts at the ED Trailers MFG factory, or at a ED Trailers MFG authorized dealer, or another location (with prior written approval by ED Trailers MFG). All other obligations or liabilities, including incidental or consequential damages or contingent liabilities arising out of the failure of any parts to operate properly are hereby excluded, including but not limited to any damages resulting from loss of use, inconvenience, loss of time, commercial loss, or any other type of damages general or specific, foreseen or unforeseen, unless applicable state law provides otherwise. ED Trailers MFG will not reimburse any claimant for any adjustment or repair of a ED Trailers MFG trailer without prior written approval by ED Trailers MFG. Any repairs performed at a location other than ED Trailers MFG manufacturing, will be allotted \$25.00 per hour for labor costs.

## **1.1.4 Warranty Void**

ED Trailers MFG is not responsible for damage caused by accident, negligence, abuse, misapplication, or misuse of a trailer or any of its component parts. Loading in excess of gross vehicle load rating stated on the certificate plate will invalidate any and all warranties. Any modifications, alterations, or repair to any product manufactured by ED Trailers MFG without ED Trailers MFG prior knowledge and written consent will void manufacturer's warranty.

### **1.1.5 Transportation Costs Excluded**

Transportation of any trailer to and/or from your dealer, or an approved repair facility, or ED Trailers MFG factory shall be the responsibility of the trailer owner. ED Trailers MFG shall not be held responsible for any such costs.

### **1.1.6 Disclaimers**

This warranty is expressly given in lieu of all other warranties and representations. ED Trailers MFG makes no representation or warranty of any kind, expressed or implied, with respect to ED Trailers MFG whether as to merchantability, fitness for a particular purpose or any other matter. No one, including an authorized ED Trailers MFG dealer is authorized to make further or additional warranties on behalf of ED Trailers MFG.

### **1.1.7 Dealer Responsibilities**

In order to make any warranty claims, the customer needs to return the trailer to the dealer where the trailer was purchased from. The dealer is responsible for submitting to the manufacturer any claims under this Limited Warranty.

### **1.1.8 Required Warranty Claim Procedure**

1. Within five (5) days after discovering a problem with your ED Trailers MFG trailer, return your trailer for inspection to your ED Trailers MFG dealer where you bought your trailer.
2. If your dealer cannot repair the problem free of charge and you want to file a claim under this warranty, your local dealer must send to ED Trailers MFG by registered letter, email or fax a warranty claim form, together with all the required information within ten (10) days of the discovery of your defect.
3. ED Trailers MFG will acknowledge such receipt of a claim by registered letter, email or fax to the dealer and the claimant. ED Trailers MFG will respond as soon as possible, being no later than thirty (30) days after receipt of the claim.
4. Any defected parts must be sent by prepaid freight to ED Trailers MFG, in order to qualify the claimant for replacement or reimbursement under this limited warranty. Any defective parts must be returned to ED Trailers MFG WITHIN THIRTY (30) DAYS OF THE DATE OF APPROVAL TO QUALIFY FOR REIMBURSEMENT.
5. ED Trailers MFG reserves the right to not pay unreasonable cost for replacement or repair of defects to a ED Trailers MFG trailer, and may at it's discretion establish reasonable reimbursement or parts for any authorized work performed under the terms of this Limited Warranty.

6. When required, photos of defective part(s), or the actual part(s), may have to accompany the warranty claim before payment can or will be made.

7. ED Trailers MFG HERE MAKES NO OTHER EXPRESSED OR IMPLIED WARRANTIES AND THERE ARE NO OTHER WARRANTIES WHICH EXTEND BEYOND THE ONES DESCRIBED IN THIS DOCUMENT.